

Achieving together in faith

Holy Cross Catholic Multi Academy Company

Whistleblowing (Public Interest Disclosure) Policy 2023 - 2026

Responsible for Policy	Marina Kelly
Board Approval Date	12 July 2023
Posted on Website	12 October 2023
Sent out to Schools	12 October 2023
Date of Policy Review	September 2026

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1. Definitions

In this **Whistleblowing Policy**, unless the context otherwise requires, the following expressions shall have the following meanings:

- i. Holy Cross Catholic Multi Academy Company (MAC) means the Company named at the beginning of this Recruitment and Selection Policy and includes all sites upon which the Company is undertaking, from time to time, being carried out. Holy Cross Catholic MAC including:
 - Bishop Ullathorne Catholic School
 - Cardinal Newman Catholic School
 - Christ the King Catholic Primary School
 - St Augustine's Catholic Primary School
 - St Elizabeth's Catholic Primary School
 - St John Vianney Catholic Primary School
 - St Thomas More Catholic Primary School
 - MAC Central Team
- ii. **Holy Cross Catholic MAC** means the Company responsible for the management of the Academy and, for all purposes, means the employer of staff at the Company.
- iii. **Board** means the board of Directors of Holy Cross Catholic MAC.
- iv. **Clerk** means the Clerk to the Board or the Clerk to the Local Governing Body of the School appointed from time to time, as appropriate.
- v. **Chair'** means the Chair of the MAC Board of Directors or the Local Governing Body appointed from time to time.
- vi. **Catholic Senior Executive Leader** means the person responsible for performance of all Schools and Staff within the Multi Academy Company and is accountable to the Board of Directors.
- vii. **Diocesan Schools Commission** means the education service provided by the diocese, which may also be known, or referred to, as the Birmingham Diocesan Education Service.
- viii. **Governing Body Representatives** means the governors appointed and elected to the Local Governing Body of the School, from time to time.`
 - ix. **Local Governing Body** means the governing body of the School.
 - x. **MAC Central Team** means the staff who work in the central team across the Company
- xi. **Headteacher** means the substantive Headteacher, who is the person with overall responsibility for the day to day management of the school.
- xii. **Protected posts** these posts must be appointed with the engagement of BDES; CSEL; Headteacher; Person in Charge of Catholic Life (PICCL) at Secondary Schools, Deputy Headteacher; Assistant Headteacher if no Deputy Headteacher in the structure; Lay Chaplain and Head of RE.
- xiii. **School** means the school within Holy Cross Catholic MAC and includes all sites upon which the school undertaking is, from time to time, being carried out.
- xiv. **Vice-Chair** means the Vice-Chair of the MAC Board of Directors or the Local Governing Body appointed from time to time.

2. Introduction

- 2.1 Catholic schools aim to be places where love of one's neighbour is obvious at all times. As St. John reports, Christ said to His disciples at the Last Supper 'This is my commandment, that you love one another, as I have loved you'.
- 2.2 Catholic schools are staffed by teachers and support staff who are not only qualified and expert in their own field but who also, having freely chosen to work in a Catholic institution, commit themselves to care for and support each other in every way possible consistent with the teachings of Christ, Gospel values, Catholic doctrine, and the ethos of the school.
- 2.3 Holy Cross Catholic Multi Academy Company (MAC) has adopted this policy in order to promote positive working relationships and equal opportunities in employment, so that all employees feel fully valued as members of Christ's family and are free to develop their abilities to the full.
- 2.4 All members of our school communities have a duty to ensure that Gospel values underpin the relationships within the school and should draw on the guidance offered in 'Christ at the Centre'. Whilst not definitive, the core values based on the Beatitudes may be summarised as follows:
 - faithfulness and integrity;
 - dignity and compassion;
 - humility and gentleness;
 - truth and justice;
 - forgiveness and mercy;
 - purity and holiness;
 - tolerance and peace;
 - service and sacrifice (Christ at the Centre' 2008 Fr Marcus Stock STL MA).
- 2.5 Holy Cross Catholic MAC acknowledges its obligation to promote a positive working environment.
- 2.6 Holy Cross Catholic MAC is also aware of its duties under racial, disability and gender equality laws including the training of employees in their responsibilities.
- 2.7 Holy Cross Catholic MAC will ensure that prompt and appropriate action is taken to deal with any whistleblowing disclosures which come under the scope of this policy. This includes action where there is a possibility of victimisation for making or for otherwise being involved in whistleblowing.
- 2.8 Holy Cross Catholic MAC expects all those dealing with whistleblowing disclosures to make objective decisions, without fear or favour.
- 2.9 This policy will be applied in accordance with statutory regulations for the governance of Holy Cross schools which may apply at any time in accordance with the procedures and delegations adopted by Holy Cross Catholic MAC under those regulations.

- 2.10 The professional associations and trade unions have a key role to play when whistleblowing disclosures are made and staff have a right to consult with their professional association/trade union at any stage of the process.
- 2.11 All parties are entitled and encouraged to keep a confidential written record of incidents and actions taken throughout this procedure.
- 2.13 Holy Cross Catholic Multi Academy Company (MAC) is committed to the highest possible standards of openness, probity and accountability. In line with that commitment, we expect employees and others who work at the MAC, who have serious concerns about any aspect of the MAC's work to come forward and voice those concerns. It is recognised that most cases will have to proceed on a confidential basis.
- 2.14 This policy is intended to encourage and enable employees to raise serious concerns they may have. In doing so, the MAC Board wishes to make it clear that individuals can inform their employers without fear of victimisation, discrimination or disadvantage as a result of their 'whistleblowing'.

3. Legislative Background

- 3.1 The Public Interest Disclosure Act 1998 (known as the 'Whistleblowers Act') protects employees against any detrimental treatment or dismissal if, in the interest of the public, they disclose to their employer matters concerning the conduct of The MAC and its personnel that would normally be regarded as confidential.
- 3.2 It does not apply to any grievance that an employee may have about his/her own employment for which the MAC have already established statutory procedures (within the MAC Grievance Policy) to enable them to seek redress under the provisions of the School Staffing (England) Regulations 2003, Regulation 6 (1)(b).

4. Aims and Scope of this Policy

- 4.1 This policy is intended to cover any major concerns that qualify for protection as 'qualifying disclosures' and fall outside the scope of other statutory procedures adopted by the MAC. Qualifying disclosures are disclosures of information which a member of the public, or employee reasonably believes to show one of the following matters is happening now, took place in the past or is likely to happen in the future:
 - conduct which is an offence, a breach of the law or contrary to Church teaching;
 - disclosures related to miscarriages of justice;
 - health and safety risks, including risks to the public as well as other employees;
 - damage to the environment;
 - the unauthorised use of public or Church funds;
 - possible fraud and corruption;
 - abuse of students:

- any other unethical or immoral conduct;
- the deliberate covering up any malpractice listed above.
- 4.2 Thus, any serious concerns that any member of the public or employee may have about malpractice in any aspect of service provision or the conduct of employees or Local Governing Body representatives or directors within the company or others acting on behalf of the company can be reported under this policy.
- 4.3 The conduct in question may be something that makes an employee feel uncomfortable in terms of known standards, his/her experience or the values, beliefs and standards to which The MAC subscribes, is against the Object of the MAC or it falls below established standards of practice; or amounts to improper conduct.

5. Safeguard for Whistleblowers

- 5.1 The MAC will not tolerate any harassment or victimisation (including informal pressures) and will take appropriate action to protect employees or members of the public when they raise a concern in good faith.
- 5.2 Qualifying disclosures may be made to the employer or via internal procedures. A qualifying disclosure will be a protected disclosure where:
 - it is made to the employer either directly or by procedures authorised by the employer for that purpose; or
 - it is made to another person whom the worker reasonably believes to be solely or mainly responsible for the relevant failure;
 and
 - the employee acts in good faith.
- 5.3 Qualifying disclosures may be made to a prescribed person (see Appendix 2).

A qualifying disclosure will be a protected disclosure where:

- it is made to a person or body which has been prescribed by the Secretary of State for the purpose of receiving disclosures about the matter concerned;
- the employee believes that the matter falls within the description of matters for which the person or body has been prescribed;
- the employee reasonably believes that the information and any allegation it contains are substantially true;
- the employee makes the disclosure in good faith.
- 5.4 Qualifying disclosures may be made to a **legal adviser**. A qualifying disclosure will be a protected disclosure where:
 - it is made to a legal adviser in the course of obtaining legal advice;

- 5.5 Qualifying disclosures may be made to a **Government Minister**. A qualifying disclosure will be a protected disclosure where:
 - it is made by an employee of a Government appointed organisation such as a non-departmental public body to a Government Minister either directly or via departmental officials
 - it is made in good faith
- 5.6 Qualifying disclosures may be made to **others** not listed above. A qualifying disclosure will only be a protected disclosure where:
 - the employee reasonably believes that the information and any allegation it contains are substantially true;
 - the employee makes the disclosure in good faith;
 - the employee does not act for personal gain;
 - the employee reasonably believes that he/she would be subjected to a detriment by his/her employer if disclosure were to be made to the employer or to a prescribed person;
 - in the absence of an appropriate prescribed person the employee reasonably believed that the disclosure to the employer would result in the destruction or concealment of information about the wrongdoing;
 - the employee had previously disclosed substantially the same information to his employer or to a prescribed person;
 - it is reasonable for the employee to make the disclosure;
- 5.7 An employment tribunal will decide whether the employee acted reasonably in the circumstances but in particular will take into account:
 - the identity of the person to whom the disclosure was made e.g. it may be more likely to be considered reasonable to disclose to a professional body that has responsibility for standards and conduct in a particular field rather than to the media:
 - the seriousness of the relevant failure;
 - whether the relevant failure is continuing or is likely to occur again;
 - whether the disclosure breaches the employer's duty of confidentiality to others;
 - what action has or might reasonably be expected to have been taken if a disclosure was made previously to the employer or a prescribed person;
 - whether the employee complied with any internal procedures approved by the employer if a disclosure was made previously to the employer;
- 5.8 Qualifying disclosures may be made about **exceptionally serious failures** and in these cases, employees or members of the public do not need to go through the normal channels and can publicly 'blow the whistle' straight away.

 However, it is not enough for something to be an 'exceptionally serious failure' in the employee's opinion alone e.g. if he/she does not agree with a working practice. It must be a matter of fact that something is a genuinely serious failure. An example

could be an exceptionally serious health and safety issue that is putting employees or others' lives at risk.

Making a public disclosure e.g. to the media, is a serious matter and employees should get professional advice to confirm that the matter could be classed as an 'exceptionally serious failure' before taking such action.

A qualifying disclosure will be a protected disclosure where:

- the employee or member of the public reasonably believes that the information and any allegation it contains are substantially true;
- the employee or member of the public makes the disclosure in good faith;
- the employee or member of the public does not act for personal gain;
- it is reasonable for the or member of the public or worker to make the disclosure in view of all the circumstances, having regard in particular to the identity of the person to whom the disclosure is made.
- 5.9 Any investigation into allegations of potential malpractice will not influence employees or be influenced by any disciplinary or redundancy procedures that might affect them.
- 5.10 Any provision in an agreement between employee and employer which would prevent the employee from making disclosures protected by the new provisions is void.
- 5.11 Employees do not have to raise a grievance in order to make a protected disclosure. The statutory minimum grievance procedures apply to a protected disclosure only if the employee actually intends that the disclosure constitutes raising the matter with his employer as a grievance.

6. Confidentiality

All concerns will be treated in confidence and every effort will be made not to reveal an employee's or member of the public's identity if they so wish. At the appropriate time, however, he/she may need to come forward as a witness. Employees reporting concerns also have a duty to observe this confidentiality.

7. Anonymous Allegations

Employees or members of the public are encouraged to put their name to their allegation wherever possible.

Concerns expressed anonymously are much less powerful but will be considered at the discretion of the school. In exercising this discretion, the factors to be taken into account will include:

- the seriousness of the issue raised;
- the credibility of the concern;
- the likelihood of confirming the allegation from attributable sources.

8. Untrue Allegations

- 8.1 It should be noted that in making a disclosure the employee or member of the public must have reasonable belief that the information disclosed tends to show a relevant failure as listed in **paragraph 4.1** above.
- 8.2 If an employee makes an allegation in good faith, but it is not confirmed by the investigation, no action will be taken against him/her.
- 8.3 If, however, an employee makes an allegation frivolously, maliciously, or for personal gain, disciplinary action may follow.

9. Raising a Concern

- 9.1 If an employee reasonably believes that he/she has discovered serious malpractice within the company he/she should ideally raise these concerns with his/her line manager who would take the matter to the Headteacher of the school concerned or to the Catholic Senior Executive Leader if it concerns the MAC Central Team.
- 9.2 If it the person is not employed by the company, but reasonably believes that he/she has discovered serious malpractice within the company he/she should ideally raise these concerns.
- 9.3 When raising concerns, the details should include:
 - Name (unless the wish to be anonymous)
 - Details of who has committed the alleged serious wrong-doing
 - Details of what the nature is regarding the alleged serious wrong doing
 - Confirmation if the person making the disclosure is employed by company
 - Name of the entity involved; school, Teaching school alliance; Shared Services Team
 - Is the person disclosing a student, pupil, member of the public?
- 9.4 However, if, for whatever reason this is not possible or appropriate, the employee should contact the Headteacher or Catholic Senior Executive Leader directly.
 - 9.5 If the employee suspects that the Headteacher or the Catholic Senior Executive Leader may be involved in the malpractice, then he/she should contact one of the named personnel in **Appendix 1**.
- 9.6 If the employee also suspects involvement by the Chair of the Board / Local Governing Body, then he/she should one of the contacts listed in the **Appendix 1**.
- 9.7 Employees will be given the opportunity to discuss their suspicions with the appropriate investigating officer who will arrange for an investigation to take place.

- 9.8 Who the investigating officer might be, will depend upon the circumstances of the concern and the individual(s) whom the employee suspects may be involved. If the concern has been raised with the Headteacher or the Chair of the Local Governing Body, they will seek advice from the Catholic Senior Executive Leader and an appropriate investigating officer will be appointed. This may be a Headteacher, a Local Governing Body representative, a Director, an officer of the Diocese, a Senior leader or other qualified person. This could be from the school or another school within the MAC.
- 9.9 Within ten working days of the initial meeting, the investigating officer will write to confirm the details of the concern and that an investigation will take place.
- 9.10 Throughout the investigation, the complainant will be kept informed of progress and will normally be advised of the eventual outcome, subject to third party rights.
- 9.11 All correspondence will be addressed to the complainant's home.
- 9.12 If a meeting is needed, it may be arranged off site if desired, and a union representative or a friend may accompany the complainant.
- 9.13 Although records will need to be kept as the enquiries progress, these will be of an anonymous nature.
- 9.14 There can be no prescribed time limits for completion of the investigative process, but it will obviously be in the interests of all concerned if the issue is resolved without delay.
- 9.15 If the complainant has any concerns about the way in which the investigation is being handled, then he/she should raise this with the designated investigating officer in the first instance. If the complaint remains unresolved then the complainant may contact the Diocesan Director of Schools with his/her concerns.
- 9.16 When the investigation is complete a report will be presented to the Local Governing Body and/or the Board of Directors (if appropriate) which will decide upon the appropriate course of action.
- 9.17 Subject to any relevant legal constraints, the complainant will be informed of the action to be taken. If the complainant does not agree with the outcome, then he/she will have seven days in which to make his/her concerns known to the Catholic Senior Executive Leader.
- 9.18 If the complainant remains dissatisfied with the response from The MAC, then he/she may consider contacting the Secretary of State for Children and Families, who has

the power to intervene if the academy appears to be acting unreasonably. The complainant should be aware, however, that this course of action could have serious implications.

9. Acknowledgements

Paul Barber MA (Cantab), Barrister-at-Law and Director of Schools, Archdiocese of Westminster.

Department For Business Enterprise Regulatory Reform. Direct.gov.uk.

This policy has been agreed between representatives of the Catholic Archdiocese of Birmingham Diocesan Schools Commission and the teachers' organisations listed below:

- The Association of Teachers and Lecturers
- The National Association of Headteachers
- The National Association of Schoolmasters Union of Women Teachers
- The National Union of Teachers
- The Association of School and College Leaders

10. Useful links

Whistleblowing for Employees - https://www.gov.uk/whistleblowing

School Complaints and Whistleblowing https://www.gov.uk/education/school-complaints-and-whistleblowing

Protect Advice - https://protect-advice.org.uk/

11. Links to other policies

This Whistleblowing Policy is linked to the MACs;

- Safeguarding Policy
- Disciplinary Policy
- Complaints Policy
- Allegations of Abuse against Staff Policy

12. Monitoring and Review

The Board of Directors delegate the implementation of this policy to the Local Governing Bodies. This policy will be reviewed by the Catholic Life and Welfare Committee of the MAC Board.

Holy Cross Catholic MAC - List of Contacts

Establishment	Name	Role	Email
Bishop Ullathorne	Chris Billings Robert Ridley	Headteacher Chair of Governors	c.billings@bishopullathorne.co.uk Robert.ridley@hcmac.co.uk
Cardinal Newmam	Emma O'Connor Theresa Boland	Headteacher Chair of Governors	Emma.french@cncs.school theresabboland@gmail.com
Christ the King	Jennifer Riach Jim Brown	Headteacher Chair of Governors	j.riach@ctk.coventry.sch.uk jbrown@ctk.coventry.sch.uk
St Augustine's	Vivien McDonald Fiona McLintock	Headteacher Chair of Governors	vmcdonald@st-autustines.sch.uk admin@ctk-cov.org.uk
St Elizabeth's	Michael Doyle Ann Harkin	Headteacher Chair of Governors	mdoyle@st- elizabeths.coventry.sch.uk a.harkin@ntlworld.com
St John Vianney	Veronica Gosling John Teahan	Headteacher Chair of Governors	headteacher@sjv.coventry.sch.uk John.teahan@hcmac.co.uk
St Thomas More	Sarah Collins Amanda Kelly	Headteacher Chair of Governors	Sarah.collins@st- thomasmore.coventry.sch.uk Amanda.kelly@st- thomasmore.coventry.sch.uk
MAC Central Team	Marina Kelly	Catholic Senior Executive Leader	Marina.kelly@hcmac.co.uk
	Martyn Alcott	Chief Finance and Operating Officer	Martyn.alcott@hcmac.co.uk
MAC Board	John Teahan	Chair	John.teahan@hcmac.co.uk
MAC Board	Laurence More	Director (Resources)	Laurence.moore@hcmac.co.uk
MAC Board	Keith Ainsworth	Director	Keith.ainsworth@hcmac.co.uk
MAC Board	Katherine Marston	Director (Quality of Education)	Kmarston@sjw.bham.sch.uk
MAC Board	Anthony Cawley	Director	Anthony.cawley@hcmac.co.uk

Birmingham Diocesan Education Service

Director of Schools Don Bosco House Coventry Road Coleshill Birmingham B46 3EA

Tel: 01675 646755

Secretary of State Department for Education

Sanctuary Buildings Great Smith Street London SW1P 3BT **Tel**: 0207 925 5000

List of Prescribed Persons and The Matters For Which They Are Prescribed

The Public Sector Audit Appointments Ltd

The proper conduct of public business, value for money, fraud and corruption in local government. **PSAA Limited 3**rd **floor**

Local Government House Smith Square London SW1P 3HZ

The Charity Commissioners for England and Wales

The proper administration of charities and of funds given or held for charitable purposes. whistleblowing@charitycommission.gsi.gov.uk

Children's Commissioner

Matters relating to the views and interests of children.

Children's Commissioner for England Sanctuary Buildings
20 Great Smith Street
London
SW1P 3BT

Health and Safety Executive

Matters which may affect the health and safety of any individual at work; matters which may affect the health and Safety of any member of the public arising out of or in connection with the activities of persons at work.

Health and Safety Executive
19 Ridgeway
9 Quinton
Business Park
Quinton
Birmingham BB32 1AL

Information Commissioner

Compliance with the requirements of legislation relating to data protection and to freedom of information

The Office of the Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Tel: 01625 545700

Ofsted Please contact Ofsted if:

- you are not satisfied with the service's response after you have followed its complaints procedure
- you feel unable to contact the service concerned about this particular issue

Email: enquiries@ofsted.gov.uk

Tel: 0300 123 1231

ESFA

To complain or make a disclosure about an Academy please use this <u>contact form</u> To complain or make a disclosure about a Post-16 education or training provider, Please email <u>complaints.esfa@education.gov.uk</u> or send a letter to;

Customer Service Team
Education and Skills Funding Agency
Cheylesmore House
Quinton Road
Coventry CV1 2WT

Advisory, Conciliation and Arbitration Service (ACAS) – ACAS operates a national network of helplines which deal with queries about employment matters, including the rights and obligations arising out of employment law.

The relevant Local Authority (Coventry City Council) - Under section 18 of the *Health* and Safety at Work Act 1974 will investigate matters which may affect the health and safety of any individual at work; matters which may affect the health and safety of any member of the public arising out of or in connection with the activities of persons at work.